

Annual REPORT 2009



Volunteers of America®
GREATER BATON ROUGE

Volunteers of America OFFICE LOCATIONS

Greater Baton Rouge
3949 North Boulevard
Baton Rouge, LA 70806
Phone: (225) 387-0061

Lafayette and Acadiana
114 Exchange Place
Lafayette, LA 70503
Phone: (337) 234-5715

Lake Charles and Southwest Louisiana
2121 Oak Park Boulevard
Lake Charles, LA 70601
Phone: (337) 497-0034



3949 North Boulevard
Baton Rouge, LA 70806

Non-Profit
U.S. POSTAGE
PAID
Permit No. 710
Baton Rouge, LA



www.voagbr.org

2009-2010 BOARD OFFICERS

Term 1 year
(July 1-June 30)

Jane F. Shank,
President and CEO
Margaret Culbertson,
Chair
Katrice Albert,
Vice-Chair
Graig Luscombe,
Secretary/Treasurer

BOARD OF DIRECTORS

Leo Abel
Katrice Albert, Ph.D.
Cheri Ausberry
George Bell
Mark Bowen
Margaret Culbertson
Clay Devlin
Sara Downing
Nita Dupas
Blaine Grimes
Mary Howard
James "Jim" Kaiser

Graig Luscombe
William "Bill" O'Quin
Virginia Pearson
Darrell C. Ray, Ph.D.
Drew Sellers
Jane F. Shank
Dan Strecker
Joseph R. "Bob" Thibodeaux
David Trusty
James A. "Jim" Van Hook, III, Ph.D.
Gabrielle Vetter

Celebrating 113 years!



Volunteers of America®
GREATER BATON ROUGE

EXECUTIVE LEADERSHIP

Jane F. Shank, President/Chief Executive Officer
John Musso, Vice President/Chief Financial Officer
Josette Baker, Vice President/Southwest Region
Shelia Sterling, Vice President/Southeast Region
Allison Traxler, Vice President/Chief Development Officer
Rosanne Acampora, Director of Human Resources

SERVICES

What do your dollars support?

STRENGTHENING FAMILIES AND SERVING CHILDREN

Residential Treatment Centers for Abused and Neglected Children and Youth
Family Preservation and Reunification Services
Therapeutic Foster Care Services
Support to Foster, Adoptive and Kinship Families
Adoption Services and Pregnancy Counseling
Child Care Provider Training
Assisting Parents with Finding Child Care
Juvenile Day Program and Alternative Schools

HELPING INDIVIDUALS WITH HIV/AIDS

HIV Prevention and Case Management
Housing Assistance
Utility Assistance
Medication, Transportation and Dental Assistance
Benefits Assistance

DISASTER SERVICES

Responding to community needs

SUPPORTING INDIVIDUALS WITH DISABILITIES

Mental Health Support Services
Residential Services and Supportive Housing
Assertive Community Treatment
Supported Family Living Services
Supported Independent Living Services
Vocational Services
Day Treatment Services

EMPOWERING THE HOMELESS

Case Management
Outreach and Drop-In Center
Direct Assistance
Linkage to Service Providers
Housing First Program
Transitional and Permanent Housing
Veteran's Housing

SERVING THE ELDERLY

Affordable Housing
Support Coordination



PRESIDENT AND CEO

Volunteers of America is proud to be the link in Baton Rouge, Acadiana and Southwest Louisiana that helps others reach their full potential. Your charitable gift to Volunteers of America Greater Baton Rouge is an opportunity to help an individual take a step toward self-sufficiency, overcome a challenge and become whole. You know you have invested wisely with a gift to Volunteers of America Greater Baton Rouge. Your donation may provide immediate assistance or help build long-term solutions for an individual or a whole family.

With a staff of nearly 450 throughout our nineteen parish area and a budget of over \$20 million, we are one of the largest nonprofit social service organizations in the area. Volunteers of America is proud to have assisted thousands of people affected by the four hurricanes that devastated our state between 2005 and 2009, but now that the region has had time to heal, the closure of these disaster programs and subsequent government cutbacks in other areas have equaled a cash decrease. With your support and dedicated giving, we have done our best to absorb these cuts without affecting client services.

As we begin 2010, we are glad to refocus on the work we have been doing so well since 1921. While much of this work is funded by government grants, we can't rely on the government to provide all of the financial support we need to fulfill our mission. Because we respond to community needs, we must also grow our base of community support.

And so friends, we ask you to continue to share your time and your talents but now, more than ever, your treasure as well.

Jane F. Shank



BOARD CHAIR

I first became acquainted with the extraordinary work of this organization in the early 1980's when I was working with the State Office of Mental Health. Volunteers of America Greater Baton Rouge was one of the social service providers that offered a variety of services to our clients. At that time, I was not aware that the organization's founding principle was to "go wherever we are needed and do whatever comes to hand" in the service of God and humanity. That guiding principle and Volunteers of America's ministry of service are what distinguish us in the community.

As a social worker, I was impressed with the quality of the services and the professional staff I encountered. As a board member, I have grown more impressed at the comprehensive services provided in our 19-parish region. It has been an honor to serve on this active board of directors, and now it is a great privilege to serve as chair. We are fortunate to have a talented board and enthusiastic volunteers who support our dedicated staff.

These are challenging times for many non-profit organizations, and the board is fully committed to ensuring that we have the resources to continue the good work our community has grown to expect from this fine organization. We invite each one of you to join with us to expand our base of community support and continue to demonstrate that "there are NO limits to caring."

Margaret Curbertson

MISSION

Volunteers of America is a movement organized to reach and uplift all people and bring them to the knowledge and active service of God.

Volunteers of America, illustrating the presence of God through all that we do, serves people and communities in need and creates opportunities for people to experience the joy of serving others.

Volunteers of America measures its success in positive change in the lives of individuals and communities we serve.

BALANCE SHEET

For the year ended June 30, 2009

ASSETS

Total Current Assets	\$3,303,673
Land, Buildings and Equipment	\$3,169,861
Other Assets	\$705,298
TOTAL ASSETS	\$7,178,832

LIABILITIES AND NET ASSETS

Total Current Liabilities	\$2,581,824
Long Term Liabilities	\$1,373,163
TOTAL NEW ASSETS	\$3,223,845

TOTAL LIABILITIES AND NET ASSETS	\$7,178,832
---	--------------------

Volunteers of America holds the 4-star, highest ranking on Charity Navigator, the highest ranking with the Better Business Bureau, and was included among the top nonprofits in America in the annual rankings by both *The NonProfit Times* and *The Chronicle of Philanthropy*.

REVENUES AND EXPENSES

For the year ended June 30, 2009

OPERATING REVENUES

Total Public Support	\$1,351,061
Revenue and grants from governmental agencies	\$16,145,649
Self-generated funds	\$3,248,389
TOTAL REVENUES	\$20,745,099

OPERATING EXPENSES

Spending by program services:	
Encouraging Positive Development	\$2,398,767
Fostering Independence	\$7,826,662
Promoting Self-Sufficiency	\$8,344,289
Total program services	\$18,569,718
Management and administration	\$1,814,204
Fund Raising	\$811,209
Administrative fees to National organization	\$328,394
TOTAL OPERATING EXPENSES	\$21,523,525

SURPLUS (DEFICIT) FROM OPERATIONS	(\$778,426)
EXCESS (DEFICIT) FROM OTHER ACTIVITIES	(\$15,120)
CHANGE IN NET ASSETS	(\$793,546)
NET ASSETS - BEGINNING OF YEAR	\$4,017,391
NET ASSETS - END OF YEAR	\$3,223,845

SERVICES TO PEOPLE

6,133	1,324
Encouraging Positive Development	Youth Served
5,207	10,521
Fostering Independence	Adults Served
2,612	2,107
Promoting Self-Sufficiency	Seniors Served
1,121	1,121
Creating Opportunities to Serve	Total Volunteers
15,073	15,073
TOTAL SERVED	TOTAL SERVED

How will you make your impact? We can't do our work without YOUR help!

Get Connected!

Please send me the free Volunteers of America email newsletter.

Email: _____

Yes! I want to help Volunteers of America support my neighbors in need and build strong communities in south Louisiana! Enclosed is my tax-deductible contribution.

\$500 \$200 \$100 \$50 \$35 Other \$ _____

- I have included Volunteers of America Greater Baton Rouge in my will.
- I am considering a provision for Volunteers of America Greater Baton Rouge in my will and would like more information.
- Please contact me about volunteering or taking a program tour.

Name _____ Day Telephone _____

Address _____ City _____ State _____ Zip _____

For more information, please visit us at www.voagbr.org or call 225-387-0061. **88¢ of every \$1 directly services people!**
Volunteers of America is a 501(c)3 charitable nonprofit organization. Contributions are tax deductible to the extent allowed by law.